RIGHT OF WITHDRAWAL — Instruction on the right to withdraw

Right of withdrawal in accordance with consumer protection law
You may withdraw from the purchase contract within 14 days without providing any justification for your actions, if – without your cause - relevant circumstances for your consent, which myWorld has most probably presented during the course of contractual negotiations, do not or only partially occur.

The following circumstances are deemed relevant:
- The expectation of participation or consent of a third party, which is required, so that the service can be provided by the entrepreneur or can be used by the consumer;
- the prospect of tax benefits;
- the prospect of public funding; or
- the prospect of credit.

The withdrawal period begins as soon as you recognize that the aforementioned conditions are no longer or only partially in existence and you have received a written instruction concerning the right to withdraw or a copy of the current terms and conditions of sale. The right to withdraw ends 14 days following contractual completion by both parties at the very latest. The deadline has been adhered to if you declare your intention to withdraw and you have sent off the documentation detailing your intention to do so before the deadline has expired. The declaration of intention is not restricted to a certain form. Your declaration of intention to withdraw should be submitted to:
myWorld 360 AG (myWorld)
Grazbachgasse 87-93,
A-8010 Graz
Österreich,
E-Mail customerservice@myworld.com

Consequences of withdrawal
With the withdrawal ends the contractual relationship between you and myWorld and your obligations under this contractual relationship.

Within 14 calendar days of receipt of the declaration of withdrawal, myWorld shall reimburse any amount received from you, including interest, and reimburse any necessary and useful expenses. Accordingly, you have 14 calendar days as of dispatch of the intention to withdraw to return the products received along with any possible compensation for any loss of value which might have taken place. If the provision of the services already provided by myWorld is impossible (e.g. due to material consumption), you have to pay myWorld the value of the service, but only to the extent that it gives you the clear and predominant advantage.

Right to withdraw in accordance with § 11 FAGG
You can withdraw from the sales contract or your contractual declaration within 14 days, without provision of justification.

The withdrawal period begins as follows:
- As of the day on which you take possession of the goods;
- If you have ordered several different products as part of one order and the goods are all delivered separately, on the day that you receive delivery of the last consignment of the goods;
- In the case of delivery of a good in several partial shipments from the day on which you obtain possession of the first delivered goods.
The declaration of intention is not restricted to a certain form. The deadline has been adhered to if you declare your intention to withdraw and you have sent off documentation detailing your intention to do so before the deadline has expired. Your declaration of intention to withdraw should be submitted to:

myWorld 360 AG (myWorld)
Grazbachgasse 87-93,
A-8010 Graz
Österreich,
E-Mail customerservice@myworld.com

Consequences of withdrawal in accordance with § 14 and 15 FAGG:
With the withdrawal ends the contractual relationship between you and myWorld and your obligations under this contractual relationship.

myWorld has is obliged to refund any sum received from you within 14 calendar days of receipt of your wish to withdraw and to recompense you for any expense incurred including delivery charges. Should you have decided to choose any other form of delivery other than the myWorld standard delivery offered to you, you have no right to receive compensation for the surcharge incurred as a result of this. myWorld can refuse to perform the refund until it has received the goods or you have provided proof of having returned the goods. This does not apply if myWorld has offered to pick up the goods itself.

Likewise, you have 14 calendar days as of dispatch of the intention to withdraw to return the products received along with any possible compensation for any loss of value which might have taken place. You accept no liability for loss of value if myWorld has not made you aware of the Right to Withdraw in accordance with 11 FAGG. You must not return the goods if myWorld has offered to pick up the goods. The returns period is observed if the goods were sent off within this period. The costs incurred from the return of the goods must be covered by the consumer, however, this does not apply if myWorld has decided to cover the costs or if myWorld has neglected to inform the consumer that she or he should cover the costs. myWorld must then collect the goods at their own expense if the goods cannot be sent in the post due to their condition.

In accordance with the Distance Selling Act or outside of business premises for contractual relations which are closed (§ 18 FAGG), the consumer has no right to withdraw from the contractual relationship when purchasing:

a. goods or services where the price is dependent on the fluctuations of the financial market, over which the business owner has no influence and which could take place during the withdrawal period,
b. goods that are made to customer specifications or clearly tailored to personal needs
c. goods which could spoil quickly or whose expiration date would quickly be exceeded,
d. goods which were sealed on arrival and, for reasons of health, safety and hygiene, cannot be returned should the seal have been removed on receipt,
e. goods that have been inseparably mixed with other goods after delivery due to their nature
f. alcoholic drinks, whose price was agreed upon when the contract was drawn up, which cannot be delivered earlier than 30 days before contract completion and where the current value is dependent on fluctuations on the market, over which the business owner has no influence,
g. sound or video recordings or computer software, which were delivered in sealed packaging, should this seal have been removed following delivery,
h. newspapers, magazines or illustrations with exception of subscription contracts regarding the delivery of such publications,
i. the delivery of digital content which has been saved on a data storage device of some kind, if myWorld - with the express consent of the consumer, in connection with the acknowledgement of the loss of right to withdraw should the contract be fulfilled prematurely, and following the provision of a copy of confirmation - has initiated delivery prior to expiry of the withdrawal period.
End of withdrawal instruction

Sample withdrawal form
(If you wish to withdraw from this contract, please fill out this form and sent it back to us by post or e-mail).

To
myWorld 360 AG (myWorld)
Grazbachgasse 87-93,
8010 Graz
Österreich,

OR

E-Mail: customerservice@myworld.com

I/We(*) hereby give notice that I/we(*) withdraw from my/our(*) contract of sale for the following goods (*):

Ordered on (*) / received on (*)

Name of the buyer

Address of the buyer

Signature of the buyer (only if on paper)

Date

Return the goods to:

IMO Logistics GmbH & Co.KG
Möckernstr.31
30163 Hannover
Deutschland